

Linking Account's Correctly

To prepare us for next season, we want to link as many accounts as possible correctly so when it comes to purchasing tickets, we will have no challenges!

If you are one of our supporters who struggled purchasing tickets for yourself last season, then please follow these steps below...

- 1) Log into your ticketing account with the email address you first set your account up with. Only you can have this email address to avoid confusion with other accounts.

- 1) After you have logged in, the below image will appear... does your season ticket number on your card match the one on the screen?

Graphical user interface

Description automatically generated

- 1) If the number does NOT match, then please get in touch with us by either emailing Queries@swindontownfc.co.uk or by messaging us on our ticketing twitter account @STFC_Ticket and advise us what numbers you can see. The reason you may have different numbers is somewhere along the line a different email address/account may have been created and has given you a different client reference number, we need your season ticket number to link to the client reference number your email shows in the above image.

- 1) However, if they DO match and you are still experiencing issues, please contact us on the above contacts so we can see if there is something else causing the issue.

If you have multiple accounts ie different family members- you will all need to be under individual names with your own emails to stop confusion, you will also all need separate client

reference numbers.. Again if you all have the same reference number please contact us using the above channels with all your separate details and we will update this for you.